



Digital Solutions/Inmate Telephone, Inc.

## *Is it time for your inmate telephone contract to expire?*

### Consider This:

It may be time for a much needed change! Correctional Facilities all over the United States are enjoying the benefits that come with switching their inmate phone contracts to Inmate Telephone Inc. Our Offender Communication System is the system that you need. Here are just a few features that our customers now enjoy:

- **Web Based System** – The power of having a Web Based System is that it can be accessed anywhere in the world. Can you sit at home and access your facility's phone system?
- **Remote Notification** – Our system can contact you and allow you to listen to and terminate an inmate's call regardless of where you are!
- **Call Monitoring** – No one knows you are listening! Silently monitor calls from any device that has a sound card and speakers, including a PDA!
- **Call Recording** – Our voice recordings are all digital, available all the time! We offer you the flexibility to record one call, selected calls, or all calls.

### What about the inmates' families?

ITI also understands the need to satisfy inmates' family and friends. Let's face it – Inmates will always find something to complain about. Our system offers numerous features that will help keep inmates and their families happy. Inmates' families can put money onto their account 24/7 by using a variety of methods including:

- **Online Bill Pay** – Make credit card payments online 24/7.
- **Customer Call Center** – Deposit money during normal business hours with one of our friendly and knowledgeable Customer Service Representatives.
- **Payment Kiosks** – Kiosks can be placed at your facility so that visiting family members can deposit money onto their accounts without the assistance of a Corrections Officer.
- **Automated Payment Attendant** – Call into our Call Center after hours and place money onto an account with nothing more than a credit card and a touch tone phone!

### Make The Right Decision

If your vendor doesn't have these features then you are missing out on the best system on the market today, the Offender Communication System. ITI has the proven reputation of the past matched with innovative products from the future.

### OCS Benefits:

- Internet Ready
- Digital Call Recording
- Call Monitoring/Alerts
- Unlimited Language Support
- Scheduled Phone Usage
- Commissary by Phone
- Inmate Sick Call
- Debit Calls
- Online Bill Payment
- Multiple Family Payment Options
- Integrated with DSI's Offender Management System



## **Improve Your Experience**