DSI – ITI, LLC.

2010 User Group

WEDNESDAY, September 15, 2010

11:30am	*Charity Golf Outing @ Iron Masters - Roaring Spring, Pa*	
12:00 pm - 4:00 pm	DSI Set Up	
3:00 pm - 6:00 pm	Vendor Set Up	
7:00pm - 10:00 pm	Pre Registration	Hospitality Night / Vendor Hall / Technology Hall

THURSDAY, September 16, 2010

7:30am - 9:00am		Registration
9:00am - 10:30am		Opening Remarks *Anthony Bambocci, President of DSI* Ballroom D/E
10:30am - 10:45am	Vendor Exhibits & Technology Hall Open	*Morning Break*
10:45am - 11:45am		OMS Review *Tim Lee* Ballroom D/E
11:45am - 1:00pm		*Lunch Break* Ballroom D/E
1:15pm - 3:00pm		OMS Change Requests Review *Tim Lee* Ballroom D/E
3:00pm - 3:15pm		*Afternoon Break*
3:15pm - 4:15pm		OMS Change Requests Review *Tim Lee* Ballroom D/E
7:00pm		***Bowling Night*** *Pleasant Valley Recreation Center*

FRIDAY, September 17, 2010

8:00am - 9:00am	Vendor Exhibits & Technology Hall Open	Service and Support Overview *Jim Bradley* Ballroom D/E		
9:00am - 10:15am		OffenderConnect Email *Ed Adams* Room 205/206	OMS 3.5 Reports Administration *Dave Prout and Brad Boob* Ballroom D/E	Screen Formatter *Michelle Gardner* Room 207/208
10:15am - 10:30am		*Morning Break*		
10:30am - 12:00pm		Focus Group: Phone System Support *Jim Bradley* Room 205/206	Crystal Reports Training *Dave Prout and Brad Boob* Ballroom D/E	Accounting Training *Amy Johnston* Room 207/208
12:00pm - 1:15pm		*Lunch Break* Ballroom D/E		
1:15pm - 2:15pm		ExpressRelease Debit Card *TBA* Room 205/206	PA User Topics *Eric Webb / Amy Rehmeyer* Ballroom F	OffenderConnect Email *Ed Adams* Room 207/208
2:15pm - 3:15pm		Video Visitation and Commissary Break-out Session *Renovo and Oasis* Room 205/206		
3:15pm		Closing Remarks *Matthew Caesar* Ballroom D/E		