



## **Mission Statement**

Our mission may be condensed into one simple statement: ***Improve your Experience.***

***Improve your experience*** means that you will make every effort to make the customer feel that they have had a more positive experience dealing with our organization than any other company they have dealt with; that you as an employee will have a more positive experience in dealing with our company over any other company you have been employed at; and you will have a more positive experience dealing with your co-workers than you have encountered at other companies.

Your goal is to provide the best customer service in the corrections industry. Your mission is to take the best possible care of our customers – better than any other vendor that our customers currently do business with or have done business with in the past. Every customer you come in contact with should be the most important person in your life while you are involved with them.

Our goal is to make our employees feel confident that they work for a company that cares about them. As a company we will strive to make you feel appreciated, provide you with the highest quality working environment, provide you with the tools to do your job, provide you with recognition for your accomplishments enabling you to enjoy a reasonable work-life balance.

Your goal is to make sure that you assist other people within our organization enabling them to perform their duties timely, efficiently and accurately. When your co-workers request information from you, you will provide it to them quickly. When your co-workers need your help you will provide it quickly. When you discover information that will affect your co-worker, you will communicate that information to them.

Improve your experience is more than just a catch phrase to our organization; it's our way of life!

Our company has dedicated itself towards integrating our entire product line in order to remove the redundant data that is continuously re-entered by these agencies. When the Clerk of Criminal Courts enters a new case, the offender information will flow freely to all criminal justice agencies without having to input the criminal case record again.

Although our product offering is vast and feature-rich, the company will always endeavor to keep its software user-friendly.

I believe all of these areas, in conjunction with keeping an open line of communication with our customers to incorporate their suggestions for improvement, are the reason our client base has continued to dramatically expand over the years.

***Anthony R. Bambocci***  
***President***