



# Call-Track

## *Monitor and Manage Low-Risk Offenders for Free!*

A fully automated, low-risk offender reporting service, Call-Track – a FREE solution for your probation agency – provides automated monthly reporting, reducing the time you spend monitoring low-risk offenders, while providing offenders a simple, affordable way of reporting to you.

Call-Track collects all information required of offenders with questions tailored specifically to your agency's needs. Call-Track records phone and address changes and maintains a history of all calls made, while verifying the identity and location of calling parties, depending on their phone type.

Schedule offenders to monthly reporting in the Call-Track system. Remind offenders of missed call dates. Experience the benefits of e-mail alert notification, multiple question set capability and easy access to reports.

Call-Track can be used as a stand-alone service, yet works seamlessly with DSI's Case Management System.

Call-Track is easily altered to meet your needs and is the best low-risk offender reporting service available.

### Features & Capabilities

Monitor low-risk offenders at no charge to your agency

Experience ease of enrollment

Customize the service to meet your needs

Experience the benefits of automated reporting

Leave messages for offenders

Receive e-mail alert notification

Remind offenders of missed call dates

Easily select reports

Offer offenders a toll-free call service

## *Call-Track is Free!*

Call-Track is free for Adult Probation and Parole departments. Probationers and Parolees incur a low monthly fee for use of the service. Additional charges may apply for services including offender notification for failure to report.

Call-Track provides offenders with payment options including major credit cards, checks, money orders, Western Union, MoneyGram and a forthcoming Internet payment plan, making it easy for offenders to benefit from this time saving, convenient system.

