



Digital Solutions / Inmate Telephone, Inc.



## 2008 User Group

Offender Management System | Offender Communication System

### MONDAY, September 15, 2008

11:30am	<i>Golf Outing @ Park Hills County Club</i>	
12:00 pm - 4:00 pm	DSI Set Up	
3:00 pm - 6:00 pm	Vendor Set Up	
7:00pm - 10:00 pm	Pre Registration	Hospitality Night / Vendor Hall / Technology Hall

### TUESDAY, September 16, 2008

7:30am - 9:00am		Registration
9:00am - 10:00am		Opening Remarks <i>Anthony Bambocci, CEO / James Rokosky, COO</i> Ballroom D/E
10:00am - 10:15am	Vendor Exhibits & Technology Hall Open	<i>Morning Break</i>
10:15am - 11:45am		OMSe v2.5 Update with Kiosk & Inmate Banker Demo <i>Matthew Caesar / Tim Lee / Jim Bradley</i> Ballroom D/E
11:45am - 1:00pm		<i>Lunch Break</i> Ballroom D/E
1:15pm - 3:00pm		OMS Change Requests Review <i>Matthew Caesar / Tim Lee / Jim Bradley</i> Ballroom D/E
3:00pm - 3:15pm		<i>Afternoon Break</i>
3:15pm - 4:15pm		OMS Change Requests Review <i>Matthew Caesar / Tim Lee / Jim Bradley</i> Ballroom D/E
6:00pm		 <i>Bowling Night @ Pleasant Valley Recreation Center</i> 

### WEDNESDAY, September 17, 2008

8:00am - 8:30am	Vendor Exhibits & Technology Hall Open	Registration		
8:30am - 10:00am		Improve Your Experience Update <i>James Rokosky, COO</i> Ballroom D/E		
10:00am - 10:15am		<i>Morning Break</i>		
10:15am - 11:00am		State Issues Forums <i>&lt;States TBD / Presenters TBD&gt;</i> <i>&lt;Locations TBD&gt;</i>		
11:00am - 11:45am		OMSe Case Manager <i>Michelle Gardner / Don Gildea</i> Room 207/208	OMS Legacy Town Hall <i>Jim Bradley</i> Ballroom D/E	Requirements Gathering Inmate Mail <i>Interface Designers</i> Room 205/206
11:45am - 1:00pm		<i>Lunch Break</i> Ballroom D/E		
1:15pm - 2:45pm		OMSe Accounting <i>Breanne Rodgers / Tim Lee</i> Room 205/206	OMSe Work Release <i>Amy Johnson / Don Gildea</i> Room 207/208	OCS Evolution Version 3.0 Overview & Change Requests <i>John Dale</i> Ballroom D/E
2:45pm - 3:00pm		<i>Afternoon Break</i>		
3:00pm - 4:00pm		3 <sup>rd</sup> Party Integration with OMSe <i>Stephen Seltzer / Matthew Middleton</i> Room 207/208	Requirements Gathering Debit Cards / ATM Cards <i>Anthony Bambocci / Interface Designers</i> Ballroom D/E	OCS Call Exporting / Call Recording <i>Ryan Price</i> Room 205/206



Digital Solutions / Inmate Telephone, Inc.

## 2008 User Group

Offender Management System | Offender Communication System

THURSDAY, September 18, 2008

8:00am - 9:00am	Vendor Exhibits & Technology Hall Open	Technology Hall Guided Demo Ballroom A/B/C		
9:00am - 10:30am		Service & Support Refresher <i>Charles Reeves, Chief of Product Services</i> Ballroom D/E		
10:30am - 10:45am		<i>Morning Break</i>		
10:45am - 11:45am		OMSe Crystal Reports <i>Dave Prout</i> Room 207/208	OMS Legacy Round Table <i>Jim Bradley</i> Ballroom F	OCS Allowed Numbers Maintenance <i>Ryan Price</i> Room 205/206
11:45am - 1:00pm		<i>Lunch Break</i> Ballroom D/E		
1:15pm - 2:15pm		OMSe Upgrade Planning Lessons Learned <i>Jim Bradley / Tim Lee</i> Ballroom D/E	OMS Count & Movement <i>Dennis Fetzer / RJ Foor</i> Room 205/206	OCS Round Table <i>John Dale</i> Room 207/208
2:15pm - 3:15pm		OMS Scheduling <i>Amy Johnston / Jim Beck</i> Ballroom F	OMS Central Bookings Solutions <i>Michelle Gardner / Jen Vitko</i> Ballroom D/E	Requirements Gathering Gangs Module <i>Interface Designers</i> Room 207/208
3:15pm		Closing Remarks <i>Matthew Caesar, Chief of Product Development</i> Ballroom D/E		

Please visit our website at [www.dsiiti.com](http://www.dsiiti.com) for descriptions of the 2008 User Group break-out sessions.