



Digital Solutions / Inmate Telephone, Inc.



2008 User Group

Probation and Parole | Call Track

MONDAY, September 15, 2008

11:30am	<i>Golf Outing @ Park Hills County Club</i>	
12:00 pm - 4:00 pm	DSI Set Up	
3:00 pm - 6:00 pm	Vendor Set Up	
7:00pm - 10:00 pm	Pre Registration	Hospitality Night / Vendor Hall / Technology Hall

TUESDAY, September 16, 2008

8:00am - 9:00am	Registration		
9:00am - 10:00am	Opening Remarks <i>Anthony Bambocci, CEO / James Rokosky, COO</i> Ballroom D/E		
10:00am - 10:15am	<i>Morning Break</i>		
10:15am - 11:45am	Adult Probation Client Server General Discussion <i>Tom Robison / Ed Adams</i> Ballroom F		
11:45am - 1:00pm	<i>Lunch Break</i> Ballroom D/E		
1:15pm - 2:00pm	CMS Overview Session #1 <i>Ed Adams</i> Room 202	CMS Overview Session #2 <i>Erica Sankey</i> Room 203	CMS Overview Session #3 <i>Josh Dom</i> Room 204
2:15pm - 3:00pm	CMS Overview Session #1 <i>Ed Adams</i> Room 202	CMS Overview Session #2 <i>Erica Sankey</i> Room 203	CMS Overview Session #3 <i>Josh Dom</i> Room 204
3:00pm - 3:15pm	<i>Afternoon Break</i>		
3:15pm - 4:00pm	CMS Overview Session #1 <i>Ed Adams</i> Room 202	CMS Overview Session #2 <i>Erica Sankey</i> Room 203	CMS Overview Session #3 <i>Josh Dom</i> Room 204
6:00 pm	 <i>Bowling Night @ Pleasant Valley Recreation Center</i> 		

WEDNESDAY, September 17, 2008

8:00am - 8:30am	Registration		
8:30am - 10:00am	Improve Your Experience Update <i>James Rokosky, COO</i> Ballroom D/E		
10:00am - 10:15am	<i>Morning Break</i>		
10:15am - 11:00am	PA Users Session Presented by JNET & CCAP Ballroom D/E <i>*** Non PA Users are encouraged to visit the Technology Hall ***</i>		
11:00am - 11:45am	Year End Statistics <i>Tom Robison</i> Ballroom F		
11:45am - 1:00pm	<i>Lunch Break</i> Ballroom D/E		
1:15pm - 2:00pm	CallTrack Demonstration <i>Ed Garland</i> Ballroom F		
2:00pm - 3:00pm	Service & Support Refresher <i>Charles Reeves, Chief of Product Services</i> Ballroom F		
3:00pm - 3:15pm	<i>Afternoon Break</i>		
3:15pm - 4:15pm	Schedule Module <i><Trainer TBD></i> Room 202	Crystal Reports <i>Ed Garland</i> Room 203	
4:15 pm	Closing Remarks <i>Matthew Caesar, Chief of Product Development</i> Ballroom F		